



33-35 Manor Road, Colchester, Essex CO3 3LX.

# 2007

## 2007/1101

Computerwise Limited is now part of a much larger group with offices in Bromley, Colchester, Portsmouth, and Wimbledon.

This structure provides you with the stability and expertise that a large company can offer whilst coupling it with the care and responsiveness exercised by a smaller concern.

### OPEN MORNING AT BRENTWOOD

We are pleased to say that the above event proved a great success, and gave many of our customers the opportunity to speak to the various experts about their key subjects.

Matthew Peace from Pegasus Software demonstrated Opera II v6.00.00. This release includes Sales Pipeline Remote, the Sales Pipeline Management module, Executive Dashboards and the VAT enhancements, and this attracted considerable interest.

Jonathon Brewer from Prospectsoft demonstrated their Customer Relationship Management (CRM) software, and aimed this towards individual requirements of those attending.

Additionally our own experts were well employed with hardware and networking enquiries, tapeless backup, security systems, XRL, training, and other questions.

Our congratulations, however, go to Mike Ratcliff from Waterfront Manufacturing who won the Theatre Ticket Voucher draw. We are sure this will enhance his Christmas enjoyment considerably ~ well done, Mike!

### PEGASUS OPERA II V5.50.00

This version has just been released and, as is our normal practice, we are conducting tests prior to distributing it generally.

The release includes a number of software change requests together with a new module ~ Sales Pipeline Management (SPM). SPM allows you to enter prospects, convert them to customers and manage the relationship process through the whole sales cycle. This also incorporates the ability to forecast against your sales pipeline and report on individual customer profitability.

If you would like more details regarding this version of Opera II or the SPM module in particular, please contact our sales group on 01206 711 451.

### PEGASUS OPERA V3.51.10

Pegasus has released a new version of Opera 16 (v3.51.10). The release only includes changes to banking options in the Purchase Ledger and Payroll modules for NatWest & Royal Bank of Scotland and the Bank of Ireland.

- NatWest & RBS Bankline: You will be able to select Bankline as your banking software in the purchase ledger and payroll modules. Bankline is the new banking service from this banking group, and the format will eventually replace the banks' older BACS software.
- Bank of Ireland: If you use Bank of Ireland BACS format, you will be able to create your BACS file in the purchase ledger in either Sterling or Euros.

Because this upgrade has limited scope, we will be releasing it on a request only basis. Please contact Support Department for more information.

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## Support Department

☎ 01206 711 452

☎ 01206 764 749

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33-35 Manor Road, Colchester, CO3 3LX.

## IRIS EXCHEQUER ~ OPERATIONAL TIP

### DEBTORS/CREDITORS AGED REPORTS "WHEN TO BACK DATE" AND "WHEN NOT TO"

There appears to have been some confusion in recent months over what the back dating tick switch is actually doing on these reports:

➤ Switch ticked "on":

With this ticked to the on position, this report will be comparing posted with outstanding column only and would be useful in determining allocation issues.

➤ Switch "un-ticked" year's

Un-ticked will look quite simply at the posted figure only which you can compare to the general ledger if the two agree then there are no posting issues within Exchequer.

Therefore when comparing the two, first ensure daybooks are fully posted, then print aged report for current period, un-ticked if posted agrees to current general ledger balance. Rerun report with tick switch on i.e. back dated, if these don't agree at this stage and you are 100% sure nothing is left on day book then this would strongly indicate that there are matching issues.

## CHRISTMAS SUPPORT ARRANGEMENTS

Date	Cover	Hours
17 –21 December (Pre-Christmas week)	Full	09.00 ~ 17.30
24 December (Christmas eve)	Full	09.00 ~ 17.30
25 –26 December (Christmas & Boxing Day)	None	Closed
27 –28 December (Post Christmas days)	Full	09.00 ~ 17.30
31 December (New Years eve)	Full	09.00 ~ 17.30
1 January (New Years Day)	None	Closed
2 – 4 January (Post New Year)	Full	09.00 ~ 17.30

## AND WHILE WE ARE ON THE SUBJECT!

May we all at Computerwise, in conjunction with our sister company TMB Solutions, wish you and your family a

**VERY HAPPY CHRISTMAS**  
and a  
**PROSPEROUS NEW YEAR!**

## STOP IT!

We hope that you find our e-mailed information sheets of direct help to you and your business. However, if you wish to remove your name from the mailing list or make changes regarding recipients, please contact John Stannard, in the Support Department.

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