



33-35 Manor Road, Colchester, Essex CO3 3LX.

Established 1980

# 2008

## 2008/0802

Computerwise Limited is part of a much larger group with offices in Bromley, Colchester, Portsmouth, and Wimbledon.

This structure provides you with the stability and expertise that a large company can offer whilst coupling it with the care and responsiveness exercised by a smaller concern.

In Association with



### PEGASUS OPERA II ~ EXCLUSIVE SUMMER SAVINGS

If you are using Pegasus Opera II, you may already have received a letter from us informing you of the exceptional offers we have been able to negotiate as a Pegasus Strategic Partner.

These substantial discounts are available only through the Computerwise Group and must be placed before 29 August.

If you intend taking up one of the packages, but have not done so yet, please contact Avril or Bill on 01206 711 451 as the offer is about to expire and cannot be repeated.

If you have not received our letter, and would like further details please click [\(here\)](#).

### PAYE ~ EMPLOYEE TAX REFUNDS

Forthcoming changes to the Personal Allowance mean you are likely to provide some employees with a tax refund. If necessary, you can claim funding from HMRC to cover the cost of these refunds.

For details of this arrangement, please click [\(here\)](#).

### OPERA II ~ ENHANCEMENTS

We have received requests over a number of years to increase the size of reference fields. Indeed we have produced bespoke code to enable this in certain cases. The number of customers requiring such an amendment has substantially increased in recent months and, as a Pegasus Strategic Partner, we have put our weight behind this requirement.

Pegasus have now informed us that Opera II v6.50.00 (scheduled to be released at the end of September) will include an enhancement to increase REF1 and REF2 fields in SL, PL, INV, SOP and POP to 20 characters.

### CHANGES TO SSP FORMS

HMRC has announced that new style SSP1 forms (version 10/08, available from the Department for Work and Pensions (DWP) website) should be used by all employers from 27 October 2008 when Employment Support Allowance (ESA) replaces Incapacity Benefit and Income Support for new customers. The changes to SSP1 will make it quicker to complete – there will be less information to report for benefit claims starting on or after 27 October 2008.

SSP1 is given to an employee, by their employer, when SSP stops or is not payable. The old style form may still be used in these circumstances after 27 October 2008 – but some of the information it asks for will no longer be necessary. The new SSP1 will be available for use from that date.

Form SSP 1L (Leaver's statement of SSP) will also be discontinued from 27 October 2008. This is because periods of SSP with a previous employer will no longer count towards an employee's maximum period of SSP.

## Support Department

☎ 01206 711 452

📠 01206 764 749

✉ [support@cwise.co.uk](mailto:support@cwise.co.uk)

🌐 [www.cwise.co.uk](http://www.cwise.co.uk)

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## HMRC ~ PHISHING AND SCAMS

You should be aware that HMRC have recently reported an increase in phishing attempts and scams. If you received an unexpected e-mail or phone call purporting to be from HMRC these should be thoroughly investigated before you respond in any way. For more details of recent attempts made in this respect, click ([here](#)).

### WHERE IS IT!?

We have been producing these newsletters for over three years. Each one is copied to our website ([www.cwise.co.uk](http://www.cwise.co.uk)) and can be read there.

Some of you are relatively new to Computerwise (given our recent acquisitions) and may not be aware what subjects have been published. Accordingly, we have produced an index of the principal articles. To make the document more readable, certain items have been omitted as they only had a short currency and, whilst important at the time, are no longer of key interest.

To access the index, click ([here](#)).

## OPERA II: FREE SEMINAR AT COLCHESTER UNITED'S NEW STADIUM

We are holding a free morning seminar to demonstrate the latest release of Opera II (v6.13.00) with special reference to the newest modules:

- Remote synchronisation of Sales Pipeline Management that will allow your sales team to access and manage your SPM data whilst 'on the move'.
- Twenty new items available for Executive Dashboard (now making 50 in total) such as "Sales Opportunities by Referral method" and "Sales by Territory".
- The integration of Document Management extended to the Sales Pipeline Management module and the Opera II Sales/Purchase Account View functions.

Matt Peace from Pegasus Software will be showing you these enhancements and explaining how they can benefit your company. Meanwhile Computerwise MD, Bill Rhys Jones, and IT Consultant, John Stannard will be on hand to answer any specific queries you may have.

This is not only a chance to see first hand the advantages of Opera II, but also the opportunity to visit this brand new community stadium and enjoy the hospitality of an executive suite overlooking the pitch.

Places are likely to be limited, so an early response is recommended. For more details click ([here](#)).

## OPERA II ~ RELEASE OF V6.13.00

As you will see from the above article, Pegasus has now issued v6.13.00. This version includes functional enhancement to the backup and restore routine together with a number of maintenance change requests.

We do not propose issuing this software on a general basis, but are using it for any current upgrades where we attend site to carry out that work.

If you carry out the upgrades yourself, and would like to install this release, please contact Support Department who will arrange its despatch.

### STOP IT!

We hope that you find our e-mailed information sheets of direct help to you and your business. However, if you wish to remove your name from the mailing list or make changes regarding recipients, please contact John Stannard, in the Support Department.

# 2008

## 2007/0808

## Support Department

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